



SOUTH AFRICAN COUNCIL FOR THE LANDSCAPE ARCHITECTURAL PROFESSION

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CONFLICT RESOLUTION STATEMENT FOR COUNCIL

1. CONFLICT RESOLUTION

The following process is to be followed when conflict arises within the Council:

- 1.1. A written statement is to be provided to the Registrar.
- 1.2. If the concern is regarding the Registrar, the President is to be informed.
- 1.3. The problem solving cycle, facilitated by the Registrar can then be used to guide the process:
 - i. State the problem
 - ii. Re-define the problem
 - iii. Identify the constraints and set the general specifications
 - iv. Identify the alternative solutions
 - v. Select the most appropriate solution
 - vi. Re-evaluate the problem definition
 - vii. Refine and add specifications if necessary
 - viii. Brainstorm alternatives
 - ix. Re-iterate process until the problem is solved

A detailed description of this problem solving cycle is available from the secretariat.
- 1.4. If the problem solving cycle does not result in the resolution of the matter, the parties may agree to proceed with Mediation.
- 1.5. The mediator is to be nominated by the Council for the Built Environment (CBE) or any of the other Built Environment Councils.

AS ADOPTED AT THE COUNCIL MEETING OF 12 FEBRUARY 2010